

Quality Policy



It is the ARG Group policy to ensure that the highest possible standards are achieved and maintained throughout all of the Company's activities. ARG Group will strive to give the client the best and most efficient service possible at all times.

To do this the Company will maintain the Integrated Management System in accordance with the requirements of ISO 9001:2008 & ISO14001:2004 under its the scope of registration:

**Asbestos removal, Encapsulation and Reinstatement; Asbestos Surveys,
Refurbishment and New Construction Building Works.**

This system has the full backing of the ARG Group management and will be overviewed by the Managing Director of the Company.

It is ARG Group's strong belief that:

CUSTOMER SATISFACTION COMES FIRST

The management is committed to:

- Develop and improve the Integrated Management System
- Continually improve the effectiveness of the Integrated Management System
- The enhancement of customer satisfaction
- The management has a continuing commitment:
- The service and or product provided conform to agreed customers' requirements including compliance with legal, statutory and regulatory requirements.
- The quality system is regularly reviewed so that it supports the needs of both the organisation and its customers.
- Quality objectives are set and progressed via formal review. These objectives are clearly communicated to all employees so that they may participate in their achievement.
- Appropriate training is organised to support the needs of the business.
- The Company will pursue a programme of continual improvement.
- The Policy is formally reviewed at each Management Review Meeting for its ongoing suitability to the business and conformance to ISO 9001: 2008.
- All within the organisation are aware of the above and their obligation to support this policy.
- Ensure the availability of resources

The structure of the IMS is defined in the Integrated Management System Manual

All personnel understand the requirements of this Quality Policy and abide with the contents of the Integrated Management System Manual / Procedures

In addition to all the English and EU commercial legislation and regulations the organisation complies with all legislation and regulation specifically related to its business activities.

Name: Mr C Blair

Title: Managing Director

Signed: 

Date: July 2012

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